Superior Court Case Management System (SC-CMS)

Project Update

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Recent Activities
Event #3 – Snohomish County

- ✓ Live with Odyssey – May 2, 2016
- ✓ Go Live Issues as of July 25, 2016:

Logged	Open	Closed	New Development
85	7	77	1

- ✓ Conducted Lessons Learned – May 19, 2016

Recent Activities

Event #4 – Asotin, Columbia, Garfield, Spokane and Whitman Counties

- ✓ Completed on-site Odyssey demonstration to all staff – May 2016
- ✓ Completed on-site Power User training – June 2016
- ✓ Completed first data conversion review –June 2016
- ✓ Completed on-site Business Process Reviews (BPRs) – July 2016

Recent Activities

Event #5 – Clark, Cowlitz, Grays Harbor, Klickitat, Mason, Pacific, Skamania, and Wahkiakum Counties

- ✓ Completed on-site technical reviews at Cowlitz and Clark counties– July 2016
- Completed on-site Odyssey demonstration:
  - ✓ Klickitat and Skamania counties – August 2, 2016
  - ✓ Cowlitz county – August 16, 2016
  - ✓ Grays Harbor, Mason, Pacific, and Wahkiakum counties – August 17, 2016
  - Clark County – August 30, 2016

Recent Activities

- ✓ Completed implementation of Supervision module in Franklin County – June 2016
- ✓ Completed on-site Advanced Financials training in Snohomish County – June 2016
- ✓ Completed 3 day on-site hands-on training in Yakima County – August 2016
- ✓ Completed on-site Bonds training (new) in Snohomish County – August 2016
- ✓ Completed upgrade of Odyssey Release 1 – version 2014.3.xx

Post Implementation Support

- Support for all Odyssey Courts transitioned from Project to AOC operational support.
- Go Live Issues resolved:
  - Pilot 100%
  - Early Adopter 100%
  - Snohomish County 92%
- Resolved 86% of eService tickets from all implemented counties.

In Progress for Event #4

- Finalize Go Live Plan and present on site to all staff before end user training.
- Conduct end user training scheduled to begin September 19, 2016.
- Finalize system configuration.
- Finalize financial configuration.

Event 4 Implementation
Asotin, Columbia, Garfield, Spokane, Whitman

MILESTONES or PROJECT DELIVERABLES	CURRENT PLAN DATE
✓ Kickoff Completed	January 28, 2016
✓ Local Court Configurations Begins	May 16, 2016
✓ Second Data Conversion Push & Power User Review	August 4, 2016
60 Day Go-Live Readiness Assessment	September 6, 2016
30 Day Go-Live Readiness Assessment	October 3, 2016
Document Image Extracts Completed	October 20, 2016
End-User Training Completed	October 20, 2016
Go-Live	October 31, 2016